



19th Oct 2023

## Customer Advisory

# Israel Situation

Dear Valued Customers,

HMM wish to provide you an update on the ongoing situation of Ashdod & Haifa port, after Israel-Hamas conflict broke out on Saturday 7 October 2023 and continued through to now.

### ■ Port Conditions Overview

#### A) Ashdod

- Port operating with reduced productivity due to military action in the vicinity.
- The Port faces temporary closures during attacks
- All Dangerous cargo shall not be accepted

#### B) Haifa

- Operating normally with minor berthing congestion. Congestion may worsen in the coming days.
- Less manpower, some recruited from the army, productivity normal.
- All Dangerous cargo shall not be accepted

### ■ HMM Services

To ensure safety, Loop MD3 have diverted to call Haifa (instead of Ashdod) with additional operational costs after the conflict.

- Next schedule: HONG KONG EXPRESS (Haifa ETA 22 October)

We can confirm that our appointed agents in Israel continue to be operational.

Needless to say, the situation is likely to change at short notice so HMM is closely monitoring the evolving situation and will continue to provide updates on any further developments.

Should you have any questions, please feel free to contact your local HMM offices.

Kind Regards,  
HMM Co., Ltd